



Wirral Foodbank Plus works with Citizens Advice Wirral, providing dedicated advice and support, including:

- ♦ Benefits
- ♦ Universal Credit
- ♦ Debt
- ♦ Housing
- ♦ Relationships

If you require help with any of the above or any of the services mentioned in this leaflet, please let one of our volunteers know at the foodbank centre you are attending, or contact:

Wirral Foodbank:

Telephone: 0151 638 7090
(Lines open Mon—Thu 9am— 2pm)

Email:
enquiries@wirralfoodbank.org.uk

Wirral Food Bank
Unit 14
Wirral Business Centre
Dock Road
Birkenhead
CH41 1JW

Telephone: 0151 638 7090
(Lines open Mon—Thu 9am— 2pm)

Email:
enquiries@wirralfoodbank.org.uk

Web: www.wirral.foodbank.org.uk

Charitable Incorporated Organisation
registered in England with charity
number 1167967



Support
during the
Pandemic

Restoring Dignity Reviving Hope

Support for Essential Needs

(Financial Support with Welfare Needs Scheme)

This has temporarily replaced the Council's Local Welfare Assistance Scheme during the pandemic.

Provides help towards:

- ♦ specialist food needs
- ♦ shoes and clothing
- ♦ furniture and household goods
- ♦ white goods
- ♦ fuel and water bills
- ♦ phone and broadband bills
- ♦ travel costs
- ♦ veterinary bills
- ♦ car repairs bills
- ♦ medical expenses.

This list is not exhaustive and other essentials will be considered.

You can apply for help by contacting:

Contact Wirral Council
www.wirral.gov.uk/welfaresupport or
via the Wirral Coronavirus Helpline on
0151 666 5050.

Financial Support with Fuel & Water Debt

If you cannot afford to pay for your gas and electricity or you are struggling to deal with gas, electricity or water debt, you can get the following help:

- ♦ If you have a pre-payment meter, you can request a fuel voucher (gas and electric) from Wirral Council:

Contact Wirral Council
www.wirral.gov.uk/welfaresupport or via
the Wirral Coronavirus Helpline on
0151 666 5050.

- ♦ If you pay by direct debit you can ask for help, from Citizens Advice Wirral, towards you gas, electricity and water costs, which will be paid directly to your provider:

or

- ♦ If you are struggling with gas, electricity and water debt you can ask for help from Citizens Advice Wirral, to clear or reduce your debt:

Contact Citizens Advice Wirral
www.citizensadvicewirral.org.uk

08082 78 78 48

Help with repair or replacement of heating systems

If you are unable to repair or replace broken or an old heating system, and do not qualify for help under other programmes you can apply to for help from:

Energy Projects Plus

Call **0800 043 0151**

or

www.epplus.org.uk/referrals

Please note that all applications for support are carefully considered against strict eligibility criteria and evidence of need.